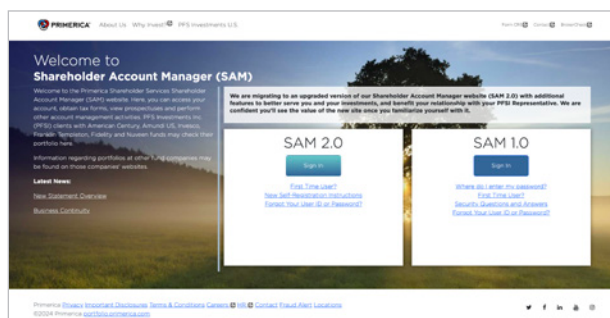# Primerica Shareholder Services
Quick Reference Guide

Easy Access To Primerica Shareholder Services

Online

Welcome to Shareholder Account Manager (SAM)

View your account online at www.shareholder.primerica.com, or use the included QR Code, to access Primerica Shareholder Services' Shareholder Account Manager platform. View fund positions, balances, statements, and tax documents.

New users can follow the prompts to log in for the first time.

For additional Shareholder resources, go to "PFS Investments U.S." (located at the top of the SAM website) and select "User Reference Info" in the drop down menu.

By Phone

Speak with a Financial Services professional by calling 1-800-544-5445. Get help with questions about account balances, transactions, maintenance, and general info. Phone calls are recorded and may be monitored for quality assurance purposes.

Primerica's Interactive Voice Response feature allows shareholders to get automated help.

Para servicio en español, marque 1-800-544-7278, disponible de 8:00 AM a 8:00 PM ET, de Lunes a Viernes.

Hearing or speech impaired clients may contact Primerica Shareholder Services at no cost using the Telecommunications Relay Service (TRS) by dialing 711. For more information, please refer to the Federal Communications Commission's TRS user guide fcc.gov/consumers/guides/telecommunications-relay-service-trs

By Mail

Regular Mail:

Primerica Shareholder Services
P.O. Box 534485
Pittsburgh, PA 15253-4485

Overnight:

Primerica Shareholder Services
Attention 534485
500 Ross Street, 154-0520
Pittsburgh, PA 15262

Primerica Shareholder Services

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